

MASHREQ AL ISLAMI SOLITAIRE CREDIT CARD – VALET PARKING SERVICE TERMS & CONDITIONS

Mashreq Al Islami Solitaire credit cardholders are entitled to avail 2 complimentary valet parking uses every billing cycle as specified below, by presenting their valid / active Mashreq Al Islami Solitaire Credit Card at any of the below locations

LOCATION	TIMINGS	Emirate	Location Provider	Number of Visits
Dubai Mall	As per mall timings	Dubai	The Valet	2 standard parking services or 1 VIP parking service Per Billing cycle
Dubai International Airport (Terminal 1 & Terminal 3)	1 st Hour only	Dubai	Valtrans	
Ibn Battuta Mall	As per mall/location timings	Dubai	Valtrans	
Mall of the Emirates, Dubai	<i>Service temporarily suspended till further notice</i>			
La Mer	As per mall/location timings	Dubai	Valtrans	
Mirdif City Centre, Dubai	<i>Service temporarily suspended till further notice</i>			
The Beach	As per mall/location timings	Dubai	Valtrans	
Box Park	As per mall/location timings	Dubai	Valtrans	
City Centre Deira, Dubai	<i>Service temporarily suspended till further notice</i>			
The Pointe	As per mall/location timings	Dubai	Valtrans	
Bluewaters	As per mall/location timings	Dubai	Valtrans	
Nakheel Mall in Palm Jumeirah	As per mall/location timings	Dubai	Valtrans	
Wafi City	As per mall/location timings	Dubai	Valtrans	
Warner Bros. World Abu Dhabi	As per mall/location timings	Abu Dhabi	Valtrans	
Yas Waterworld	As per mall/location timings	Abu Dhabi	Valtrans	
Ferrari World	As per mall/location timings	Abu Dhabi	Valtrans	
Yas Mall	As per mall/location timings	Abu Dhabi	Valtrans	
Marina Mall	As per mall/location timings	Abu Dhabi	Valtrans	
Khalidiyah Mall Abu Dhabi	As per mall/location timings	Abu Dhabi	Valtrans	
Dalma Mall Abu Dhabi	As per mall/location timings	Abu Dhabi	Valtrans	
Deerfields Mall Abu Dhabi	As per mall/location timings	Abu Dhabi	Valtrans	
Mushrif Mall Abu Dhabi	As per mall/location timings	Abu Dhabi	Valtrans	
Masdar City Abu Dhabi	As per mall/location timings	Abu Dhabi	Valtrans	

- ✓ Utilization of the FREE Valet Parking service is **subject to a minimum cumulative retail spend of AED 10,000 in the previous billing cycle.**
- ✓ In an event of the customer not meeting the Minimum Spend criteria or Additional visits (uses), the charge for the same will be debited to the Mashreq Al Islami Solitaire credit card at the cost mentioned in the below charges table.
- ✓ Charges for additional visits (uses) for valet services are not reversible.
- ✓ Valet Services are being provided through a third party, VALTRANS Transportation Systems and Services LLC. (“Valtrans”) and The Valet (Dubai Mall) and Integrated Parking services.
- ✓ To be able to use the valet services, you will need to present your Mashreq Al Islami Solitaire Credit Card to the Valtrans and The Valet (Dubai Mall) personnel, at any of the above mentioned locations.
- ✓ Customer should write down their name and complete credit card number on the registration form at any of the above mentioned locations.
- ✓ This service provided by the service provided is subject to availability of parking space.

- ✓ One usage of VIP parking service will be considered as 2 service uses.
- ✓ This service is offered at the sole discretion of the Bank and the Bank reserves the right to modify or vary the service.
- ✓ The Bank reserves the right to Add or Delete any location.
- ✓ The Bank reserves the right to modify the monthly minimum spend criteria at its own discretion.

Valtrans Terms & Conditions

Standard Complimentary Parking Validity: For all Valtrans and The Valet (Dubai Mall) locations with standard complimentary parking validity, the maximum time period that a single visit can constitute of is the period from the time the Cardholder hands over the keys at the valet desk to the end of valet operational hours on the same day.

Limited Time Complimentary Parking Validity: For all Valtrans locations and The Valet (Dubai Mall) with limited time complimentary parking validity, the maximum time period that a single visit can constitute is set out in the table above.

Important! In case the Cardholder's vehicle is parked at a Valtrans location and The Valet (Dubai Mall) for a time period exceeding the limited time complimentary parking validity, the Cardholder will be liable to pay the charges for excess usage/overtime as set out in the table below ("Charges"). These charges may be payable in cash on location at the Valtrans kiosk.

Charges

The below mentioned charges will be debited to the card holder upon exceeding the permitted 2 complimentary monthly uses or in the event of not meeting the monthly spend criteria for this service.

LOCATION	Charge per Visit
Dubai Mall	
Dubai International Airport (Terminal 1 & Terminal 3)	Dhs. 70 (1st hour only)
Ibn Battuta Mall	Dhs. 50
Mall of the Emirates - <i>service temporarily suspended</i>	Dhs. 75
La Mer	Dhs. 75
Mirdif City Centre - <i>service temporarily suspended</i>	Dhs. 80
The Beach	Dhs. 75
Box Park	Dhs. 75
City Centre Deira - <i>service temporarily suspended</i>	Dhs. 55
The Pointe	Dhs. 55
Bluewaters	Dhs. 75
Nakheel Mall in Palm Jumeirah	Dhs. 55
Wafi City	Dhs. 50
Warner Bros. World Abu Dhabi	Dhs. 75
Yas Waterworld	Dhs. 50
Ferrari World	Dhs. 50
Yas Mall	Dhs. 50
Marina Mall	Dhs. 50
Khalidiyah Mall Abu Dhabi	Dhs. 50
Dalma Mall Abu Dhabi	Dhs. 50
Deerfields Mall Abu Dhabi	Dhs. 50
Mushrif Mall Abu Dhabi	Dhs. 50
Masdar City Abu Dhabi	Dhs. 50 (1 st 3 hours only)

Charges for parking locations at Dubai Mall

LOCATION	Parking Type	Day	Rate
Fashion Ave.	Standard / Normal	Weekday (Sunday to Thursday)	AED 100.00
		Weekend (Friday and Saturday) & Public Holiday	AED 150.00
	VIP	All Week (Sunday to Saturday)	AED 200.00
		Public Holiday	AED 300.00
Lake View	Standard / Normal	All Week (Sunday to Saturday)	AED 100.00
		VIP	Weekday (Sunday to Thursday)
	VIP	Weekend (Friday and Saturday) & Public Holiday	AED 300.00
		All Week (Sunday to Saturday)	AED 200.00
Main Entrance	VIP	Public Holiday	AED 300.00
		Weekday (Sunday to Thursday)	AED 50.00
Bloomingdale's, Souk & Lafayette	Standard / Normal	Weekend (Friday and Saturday) & Public Holiday	AED 100.00
		VIP	All Week (Sunday to Saturday)
	VIP	Public Holiday	AED 300.00
		All Week (Sunday to Saturday)	AED 200.00

With effect from 01st January 2018, all fees and charges mentioned are subject to additional 5% Value Added Tax.