

MASHREQ AL ISLAMI EMIRATI SOLITAIRE CREDIT CARD

VALET PARKING SERVICE TERMS & CONDITIONS

Mashreq Al Islami Emirati Solitaire credit cardholders are entitled to avail 2* complimentary valet parking services every billing cycle as specified below, by presenting their valid / active Mashreq Al Islami Emirati Solitaire Credit Card at any of the below locations.

LOCATION	TIMINGS	Emirate	Location Provider	Number of Visits
Dubai Mall	As per mall timings	Dubai	The Valet	2 standard visits Per Billing cycle month
Dubai International Airport (Terminal 1 & Terminal 3)	1st Hour only	Dubai	Valtrans	
Ibn Battuta Mall	As per mall timings	Dubai	Valtrans	
Mall of the Emirates	As per mall timings	Dubai	Valtrans	
Mirdif City Centre	As per mall timings	Dubai	Valtrans	
The Beach	As per The Beach timings	Dubai	Valtrans	
City Centre Deira	As per mall timings	Dubai	Valtrans	
Bluewaters	1st 3 hours free, then AED 85	Dubai	Valtrans	
Nakheel Mall in Palm Jumeirah	As per mall timings	Dubai	Valtrans	
Wafi City	As per location timings	Dubai	Valtrans	
Yas Water World***	As per Water world timings	Abu Dhabi	Valtrans	
Warner Bros***	As per Warner Bros. timings	Abu Dhabi	Valtrans	
Ferrari World***	As per Ferrari World timings	Abu Dhabi	Valtrans	
Yas Mall	As per location timings	Abu Dhabi	Valtrans	
Marina Mall	As per location timings	Abu Dhabi	Valtrans	
Dalma Mall Abu Dhabi	As per location timings	Abu Dhabi	Valtrans	
Deerfields Mall Abu Dhabi	As per location timings	Abu Dhabi	Valtrans	

- ✓ Utilization of the FREE Valet Parking service is **subject to a minimum cumulative retail spend of AED 10,000 in the previous billing cycle.** **
- ✓ In the event of the customer not meeting the minimum spend criteria the charges outlined in the Charges table will be debited to your Mashreq Al Islami Solitaire credit card.

- ✓ Charges for additional visits (uses) for valet services will be applied as per the Charges table outlined below. Please note that these charges are not reversible..
- ✓ Valet Services are being provided through a third party, VALTRANS Transportation Systems and Services LLC. ("Valtrans") and The Valet (Dubai Mall).
- ✓ To access valet services, customers are required to present their Mashreq Al Islami Emirati Solitaire Credit Card to the Valtrans and The Valet (Dubai Mall) personnel, at any of the above-mentioned locations.
- ✓ Customer are required to write down their name and complete credit card number on the registration form at any of the above-mentioned locations.
- ✓ This valet service provided by the service provided is subject to availability of parking space.
- ✓ One usage of VIP parking service will be considered as 2 service uses.
- ✓ This service is offered at the sole discretion of the Bank and the Bank reserves the right to modify or vary the service.
- ✓ The Bank reserves the right to Add or Delete any location.
- ✓ The Bank reserves the right to modify the monthly minimum spend criteria at its own discretion.

Valtrans Terms & Conditions

Standard Complimentary Parking Validity: For all locations with standard complimentary parking validity, the maximum time period that a single visit can constitute of is the period from the time the Cardholder hands over the keys at the valet desk to the end of valet operational hours on the same day.

Limited Time Complimentary Parking Validity: For all locations with limited time complimentary parking validity, the maximum time period that a single visit can constitute is set out in the table above.

Important! In case the Cardholder's vehicle is parked at a Valtrans location and The Valet (Dubai Mall) for a time period exceeding the limited time complimentary parking validity, the Cardholder will be liable to pay the charges for excess usage/overtime as set out in the table below ("Charges"). These charges may be payable in cash on location at the Valtrans kiosk.

Charges

The below mentioned charges will be applicable and debited to the card holder's Mashreq Al Islami Emirati Solitaire Credit Card upon exceeding the permitted 2 complimentary monthly uses or when the monthly spend criteria for this service is not met.

LOCATION	Charge per Visit
Dubai International Airport (Terminal 1 & Terminal 3)	AED 80 (1 st hour only)
Ibn Battuta Mall	AED 60
Mall of the Emirates	AED 95 (standard)

Mashreq Al Islami (The Islamic Window of Mashreqbank PSC, a bank licensed and regulated by the UAE Central Bank)

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Mirdif City Centre	AED 95 (standard)
The Beach	AED 85
City Centre Deira	AED 95 (standard)
Bluewaters	AED 85 (1st 3 hours only)
Nakheel Mall in Palm Jumeirah	AED 65
Wafi City	AED 60
Warner Bros World Abu Dhabi	AED 85
Yas Water World, Abu Dhabi	AED 60
Ferrari World, Abu Dhabi	AED 60
Yas Mall – Abu Dhabi	AED 60
Marina Mall – Abu Dhabi	AED 60
Dalma Mall – Abu Dhabi	AED 60
Deerfields Mall - Abu Dhabi	AED 60

Charges for parking locations at Dubai Mall (Standard / Normal Parking only)

LOCATION	Parking Type	Day	Rate
Fashion Ave. Boulevard	Standard / Normal	Monday to Thursday	AED 150.00
		Friday to Sunday	AED 200.00
		Public Holiday	AED 250.00
	VIP (with 20% discount)	Monday to Thursday	AED 280.00
		Friday to Sunday	AED 280.00
		Public Holiday	AED 400.00
Fashion Parking Level 3	Standard / Normal	Monday to Thursday	AED 150.00
		Friday to Sunday	AED 150.00
		Public Holiday	AED 250.00
	VIP (with 20% discount)	Monday to Thursday	AED 200.00
		Friday to Sunday	AED 200.00
		Public Holiday	AED 280.00
Zabeel	Standard / Normal	Weekday (Monday to Thursday)	AED 52.00
		Weekend (Friday to Sunday) & Public Holiday	AED 105.00
Dubai Marina Mall	Standard / Normal	All Week (Monday to Sunday Including Public Holidays)	AED 50.00
	VIP (with 20% discount)	All Week (Monday to Sunday Including Public Holidays)	AED 80.00

Pier7	Standard / Normal	All Week (Monday to Sunday Including Public Holidays)	AED 100.00
China Town	Standard / Normal	All Week (Monday to Sunday)	AED 50.00
		Public Holiday	AED 50.00
Dubai Hills Mall (Gate 4, Gate 3 and Home Parking P4)	Standard / Normal	All Week (Monday to Sunday Including Public Holidays)	AED 52.00
	VIP (with 5% discount)	All Week (Monday to Sunday Including Public Holidays)	AED 100.00
	Standard / Normal at Home Parking P4	All Week (Monday to Sunday Including Public Holidays)	AED 71.00

With effect from 01st January 2018, all fees and charges mentioned are subject to additional 5% Value Added Tax.

* Private Banking Solitaire credit card customers will be eligible for unlimited valet parking services.

** No minimum spends criteria applicable for Private Banking Solitaire credit card customers for availing complimentary airport pickup/drop services.

Disclaimer:

Effective 1 January 2026, valet services at Ferrari World Abu Dhabi, Warner Bros. Abu Dhabi and Yas Waterworld Abu Dhabi will be unavailable on your Mashreq Al Islami Cards. We shall keep you informed of any updates***.