

MASHREQ AL ISLAMI EMIRATI SOLITAIRE CREDIT CARD

VALET PARKING SERVICE TERMS & CONDITIONS

Mashreq Al Islami Emirati Solitaire credit cardholders are entitled to avail 2* complimentary valet parking uses every billing cycle as specified below, by presenting their valid / active Mashreq Al Islami Emirati Solitaire Credit Card at any of the below locations.

| LOCATION | TIMINGS | Emirate | Location Provider | Number of Visits |
|---|--------------------------|-----------|-------------------|---|
| Dubai Mall | As per mall timings | Dubai | The Valet | 2 standard visits Per Billing cycle month |
| Dubai International Airport (Terminal 1 & Terminal 3) | 1st Hour only | Dubai | Valtrans | |
| Ibn Battuta Mall | As per mall timings | Dubai | Valtrans | |
| Mall of the Emirates, Dubai | As per mall timings | Dubai | Valtrans | |
| Mirdif City Centre, Dubai | As per mall timings | Dubai | Valtrans | |
| The Beach | As per The Beach timings | Dubai | Valtrans | |
| City Centre Deira, Dubai | As per mall timings | Dubai | Valtrans | |
| The Pointe | As per timings | Dubai | Valtrans | |
| Bluewaters | As per location timings | Dubai | Valtrans | |
| Nakheel Mall in Palm Jumeirah | As per mall timings | Dubai | Valtrans | |
| Wafi City | As per location timings | Dubai | Valtrans | |
| Warner Bros. World Abu Dhabi | As per location timings | Abu Dhabi | Valtrans | |
| Yas Waterworld | As per location timings | Abu Dhabi | Valtrans | |
| Ferrari World | As per location timings | Abu Dhabi | Valtrans | |
| Yas Mall | As per location timings | Abu Dhabi | Valtrans | |
| Marina Mall | As per location timings | Abu Dhabi | Valtrans | |
| Dalma Mall Abu Dhabi | As per location timings | Abu Dhabi | Valtrans | |
| Deerfields Mall Abu Dhabi | As per location timings | Abu Dhabi | Valtrans | |
| City Walk 1 | First 5 hours only | Dubai | Valtrans | |
| City Walk 2 | First 5 hours only | Dubai | Valtrans | |

- ✓ Utilization of the FREE Valet Parking service is **subject to a minimum cumulative retail spend of AED 10,000 in the previous billing cycle.** **
- ✓ In an event of the customer not meeting the Minimum Spend criteria or Additional visits (uses), the charge for the same will be debited to the Mashreq Al Islami Solitaire credit card at the cost mentioned in the below charges table.
- ✓ Charges for additional visits (uses) for valet services are not reversible.

- ✓ Valet Services are being provided through a third party, VALTRANS Transportation Systems and Services LLC. ("Valtrans"), The Valet (Dubai Mall) and TVC (The Valet Co.).
- ✓ To be able to use the valet services, you will need to present your Mashreq Al Islami Emirati Solitaire Credit Card to the Valtrans and The Valet (Dubai Mall) and TVC personnel, at any of the above-mentioned locations.
- ✓ Customer should write down their name and complete credit card number on the registration form at any of the above-mentioned locations.
- ✓ This service provided by the service provided is subject to availability of parking space.
- ✓ One usage of VIP parking service will be considered as 2 service uses.
- ✓ This service is offered at the sole discretion of the Bank and the Bank reserves the right to modify or vary the service.
- ✓ The Bank reserves the right to Add or Delete any location.
- ✓ The Bank reserves the right to modify the monthly minimum spend criteria at its own discretion.

Valtrans Terms & Conditions

Standard Complimentary Parking Validity: For all locations with standard complimentary parking validity, the maximum time period that a single visit can constitute of is the period from the time the Cardholder hands over the keys at the valet desk to the end of valet operational hours on the same day.

Limited Time Complimentary Parking Validity: For all locations with limited time complimentary parking validity, the maximum time period that a single visit can constitute is set out in the table above.

Important! In case the Cardholder's vehicle is parked at a Valtrans location and The Valet (Dubai Mall) for a time period exceeding the limited time complimentary parking validity, the Cardholder will be liable to pay the charges for excess usage/overtime as set out in the table below ("Charges"). These charges may be payable in cash on location at the Valtrans kiosk.

Charges

The below mentioned charges will be debited to the card holder upon exceeding the permitted 2 complimentary monthly uses or in the event of not meeting the monthly spend criteria for this service.

| LOCATION | Charge per Visit |
|---|------------------------------------|
| Dubai International Airport (Terminal 1 & Terminal 3) | AED 70 (1 st hour only) |
| Ibn Battuta Mall | AED 50 |
| Mall of the Emirates | AED 85 (standard) |
| Mirdif City Centre | AED 85 (standard) |
| The Beach | AED 75 |
| City Centre Deira | AED 85 (standard) |
| The Pointe | AED 55 |

| | |
|-------------------------------|---------|
| Bluewaters | AED 75 |
| Nakheel Mall in Palm Jumeirah | AED 55 |
| Wafi City | AED 50 |
| City Walk 1 | AED. 75 |
| City Walk 2 | AED 75 |
| Warner Bros. World Abu Dhabi | AED 75 |
| Yas Waterworld | AED 50 |
| Ferrari World | AED 50 |
| Yas Mall – Abu Dhabi | AED 50 |
| Marina Mall – Abu Dhabi | AED 50 |
| Dalma Mall – Abu Dhabi | AED 50 |
| Deerfields Mall – Abu Dhabi | AED 50 |

Charges for parking locations at Dubai Mall (Standard / Normal Parking only)

| LOCATION | Parking Type | Day | Rate |
|----------------------------|-------------------|---|------------|
| Fashion Ave. Boulevard | Standard / Normal | Monday to Thursday | AED 150.00 |
| | | Friday and Sunday | AED 250.00 |
| | | Public Holiday | AED 300.00 |
| | VIP | Monday to Thursday | AED 280.00 |
| | | Friday and Sunday | AED 400.00 |
| | | Public Holiday | AED 480.00 |
| Fashion Parking Level 3 | Standard / Normal | Monday to Thursday | AED 150.00 |
| | | Friday and Sunday | AED 200.00 |
| | | Public Holiday | AED 250.00 |
| | VIP | Monday to Thursday | AED 200.00 |
| | | Friday and Sunday | AED 320.00 |
| | | Public Holiday | AED 400.00 |
| The Souk | Standard / Normal | Weekday (Monday to Thursday) | AED 52.00 |
| | | Weekend (Friday to Sunday) & Public Holiday | AED 105.00 |
| | VIP | All Week (Monday to Sunday) | AED 168.00 |
| | | Public Holiday | AED 252.00 |
| Bloomingdale's | Standard / Normal | Weekday (Monday to Thursday) | AED 52.00 |
| | | Weekend (Friday to Sunday) & Public Holiday | AED 105.00 |
| | VIP | All Week (Monday to Sunday) | AED 168.00 |
| | | Public Holiday | AED 252.00 |
| Lafayette | Standard / Normal | Weekday (Monday to Thursday) | AED 52.00 |

| | | | |
|-------------------|-------------------|---|------------|
| | VIP | Weekend (Friday to Sunday) & Public Holiday | AED 105.00 |
| | | All Week (Monday to Sunday) | AED 168.00 |
| | | Public Holiday | AED 252.00 |
| Zabeel | Standard / Normal | Weekday (Monday to Thursday) | AED 52.00 |
| | | Weekend (Friday to Sunday) & Public Holiday | AED 105.00 |
| Dubai Marina Mall | Standard / Normal | All Week (Monday to Sunday Including Public Holidays) | AED 50.00 |
| | VIP | All Week (Monday to Sunday Including Public Holidays) | AED 80.00 |
| Pier7 | Standard / Normal | All Week (Monday to Sunday Including Public Holidays) | AED 100.00 |

With effect from 01st January 2018, all fees and charges mentioned are subject to additional 5% Value Added Tax.

* Private Banking Solitaire credit card customers will be eligible for unlimited valet parking services.

** No minimum spends criteria applicable for Private Banking Solitaire credit card customers for availing complimentary airport pickup/drop services.

Disclaimer:

Effective 1 May 2025, valet services at Bloomingdales, Grand Atrium, The Souk, and Galleries Lafayette will no longer be available on your Mashreq Al Islami Cards due to the closure of valet parking services as part of the mall expansion until further notice. However, the valet services will continue to operate on locations Fashion Avenue Boulevard, Fashion Avenue P3, China Town, Zabeel-Dubai Mall locations.